

CERTIFICATE COURSE IN HOUSEKEEPING
UGC COMMUNITY COLLEGE
PACHHUNGA UNIVERSITY COLLEGE

Name of the Course : Certificate Course in Housekeeping
 • **Level** : Certificate
 • **Stream** : Arts or any stream
 • **Subject** : Housekeeping
Eligibility criteria : Class 10 standard
Duration : 6 months
NVEQF/NSQF Level : NVEQF – Level 4
Duration : 6 months
Year of commencement : 25th September 2019
List of Students Enrolled : 25 Students

Sl. No	Name	Father's/Mother's name	Sex	Category
1	Malsawmzuali Fanai	Lalfakzuala Fanai	Female	ST
2	Daisy Rosangpuii	P.C.Lalsangzuala	Female	ST
3	Lalnunmawii	Hmingthantluanga	Female	ST
4	Vanlalmangaihi	Laltanpuia	Female	ST
5	Lalfakkimi	H.Lalengmawia	Female	ST
6	Vanropuii	Malsawmthanga	Female	ST
7	C.Lallawmkimi	H.Lalawmpuii	Female	ST
8	R.Rohmingthangi	R.Lalchungnunga	Female	ST
9	Lalruattluangi Hnamte	Lalngura Hnamte	Female	ST
10	Vanlalmangaihi	Chawngthantluanga	Female	ST
11	Esther Saihlupuii	Rengsailova	Female	ST
12	Vanlalthasangi	C.Lalrammawia	Female	ST
13	Lalrintluangi	F.Malsawmzuala	Female	ST
14	Zonunmawii	Ropianga(L)	Female	ST
15	Lalrinfeli	C.Khaitha	Female	ST
16	H.Lalfakawmi	Vanlalsawma	Female	ST
17	Lalthannguri	Lalzawmliana(L)	Female	ST
18	Zonunmawii	H.Lalnunsanga	Female	ST
19	Joyce Laldingliani	Lalremruata	Female	ST


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20	Vanneihchawngi	Zamkhawngama	Female	ST
21	V.Lalchhuanawmi	V.Vanlalmuana	Female	ST
22	Zolianchami Pachuau	P.C.Lalzokima	Female	ST
23	Lallawmpuii	Pawlsiamliana	Female	ST
24	TC Rakil Ramhmachhuani	TC Thanga	Female	ST
25	Hmangaihtluangkimi	R. Saitluanga	Female	ST

Assessment:

Due to Covid-19 pandemic, it is not possible to conduct assessment which is to be conducted by NSDC. Therefore, we are not yet able to close the first batch or start a new batch. We are yet to be assessed which we hope will come soon.

Summary the Course:

A 6-months Certificate Course in Housekeeping was started at Pachhunga University College, in collaboration with Mizoram Agency for Domestic Assistance (MADA) and Hotel Millennium, Aizawl. As per the UGC Guidelines, the Community College should not be a part of university department, however if it is established by the university, it should have a separate entity. As per the UGC Guidelines actions are being taken for the effective implementation of the course.

The course is to be conducted as per community college guidelines and National Vocational Education Qualification Framework (NVEQF) under MHRD, GOI in consonance with the relevant existing Regulations of Undergraduate Semester system of Mizoram University.

The name of the trade is Housekeeper (Hotel) (NCO-2015-5151.0101). The Course Coordinator is Dr. Rohmingmawii, Assistant Professor, Dept. of History, PUC.

The capacity of 25 seats was filled by the students of PUC and they are all girls. An Adjunct Faculty, Ms. Lalhmangaihzuai and a Laboratory Attendant, Ms. Laltlanpuii were employed. Two classes a day was held in the evening for three days in a week after the end of the formal college classes. Practical classes were sometimes conducted on Saturdays. Special training on cooking, baking, flower arrangement etc. were conducted once in a while. Apart from the Adjunct faculty, Guest faculty were sometimes invited to give lectures and interact with the students.


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Aims and Objectives:

After completing this programme, participants will be able to:

- In- depth knowledge of housekeeping role & responsibilities
- Well-groomed to perform his/her duty in a professional manner
- Carry out the housekeeping job effectively by a correct method.
- Well verse with standard Key Operating Procedures of Housekeeping.
- Maintain a proper record
- Deliver wow customer services
- Hotelier like qualities
- Effective communications
- Right attitude to serve.

The Course Outlines are:

- Introductions of Housekeeping
- Basic operational services provided by housekeeping
- Key Operating Procedures of housekeeping & laundry
- Housekeeping Brand standards
- List of Housekeeping equipments, tools & machinery of Do's and Dont's.
- Hygiene, Safety & usages of PPE.
- Problem solving in housekeeping.
- Hospitality etiquette & conduct.
- Hoteliers like quality.
- Attitudes –The most important quality.
- Communications

Course Outcome:

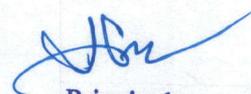
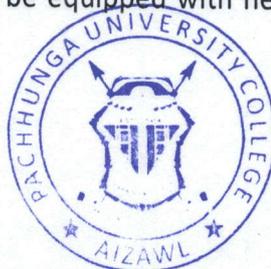
1. The course is structured at the basic level to prepare the students who come from different backgrounds to give them employable skills in hospitality industry.
2. The students are given training on the professional qualities required in hospitality industry, the role and responsibility of housekeeping to enhance the knowledge of their role and responsibility.
3. Other related skill development like cooking, flower arrangement were also organized that will enhance the skill and confidence of the students.
4. They are given personal grooming to improve their personality, enhance their manners and etiquette skills, enhance their discipline, etc. to provide outstanding customer services.
5. The Basic operational services provided by Housekeeping, the Key Operating Procedures, etc. are discussed.
6. Through the course, the students will be equipped with necessary skills to be employed in hospitality industry.



Coordinator

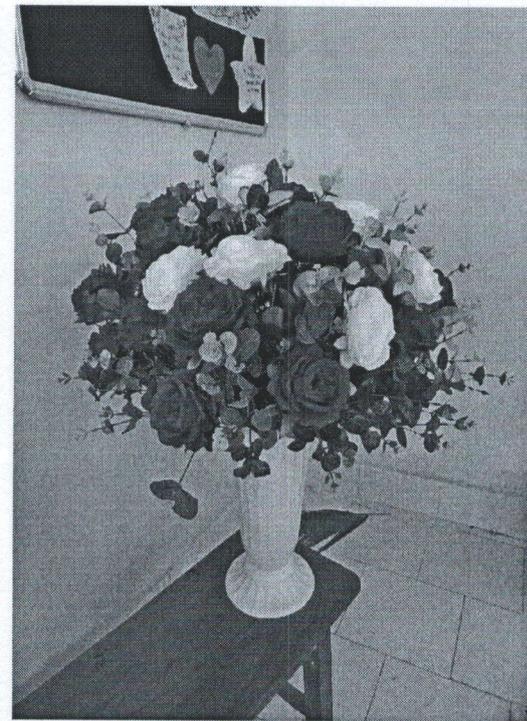
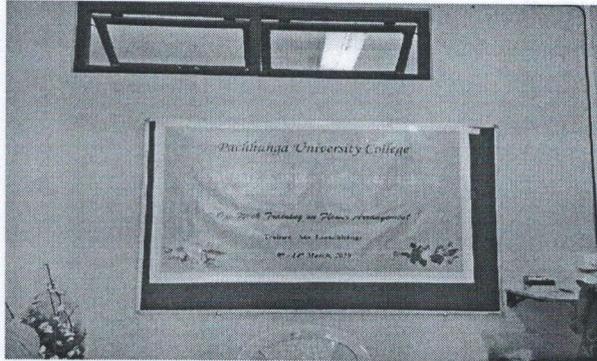
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IMAGES OF TRAINING AND PRACTICALS:



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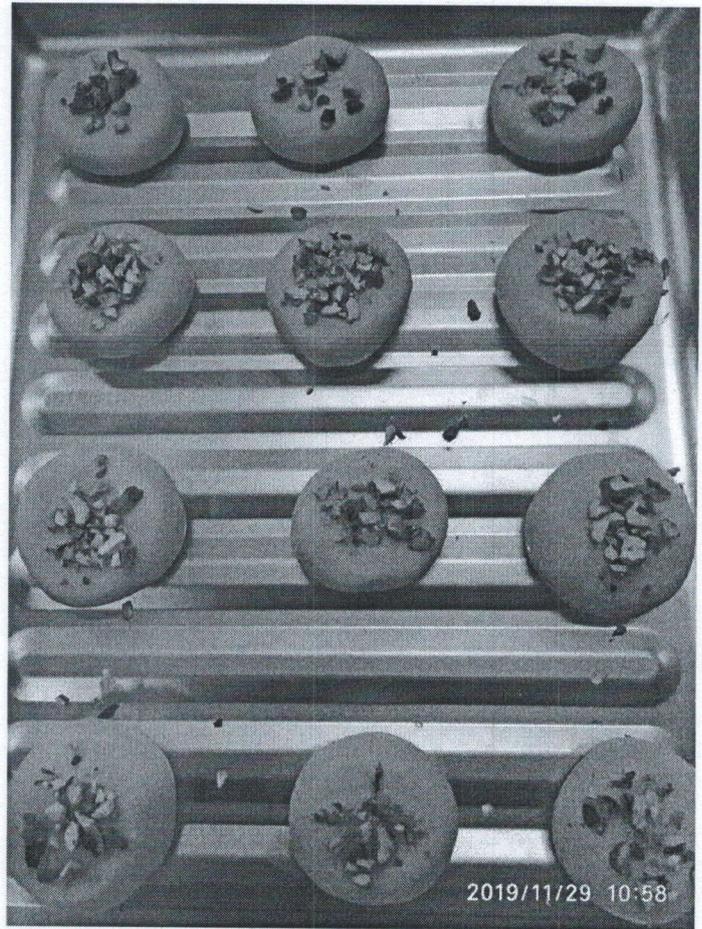
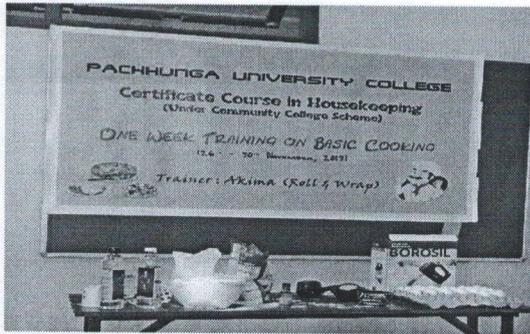
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PRACTICAL IMAGES ON COOKING:




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